


2023-2024

TECHNOLOGY AT TEMPLE

 Temple
University
Information Technology Services



COMMUNICATION AND COLLABORATION

TUmail (Microsoft Outlook 365)

Stay in touch via email, keep organized with calendars and tasks.

📧 tumail.temple.edu

For more info:

📧 its.temple.edu/email-account

TUportal

Access popular Temple resources and more, all in one place, at tuportal.temple.edu.

Inside, you'll find a hub for the tools, apps and communication you need to succeed, as well as convenient access to other important university resources and systems.

Use TUportal to access your class schedule and coursework through Canvas, check your tuition balance, set up appointments with your advisor and much more.

You'll also find the **Next Steps** channel, which notifies you when it's time to complete important tasks, such as registering for classes, accepting your financial aid, paying bills and selecting your meal plan.

Microsoft 365

Download Microsoft 365 for free on up to five Macs/PCs, plus five mobile devices and tablets. Use various online tools to meet and collaborate with your peers via Teams, maintain class notes with OneNote and store and share your files in OneDrive. You can also access the Microsoft 365 products online (Word, PowerPoint, Excel) to create, edit and collaborate on documents, organize tasks and much more.

📧 its.temple.edu/microsoft365

Google Workspace

Access Google online tools, such as Drive, Docs, Sheets and Slides.

📧 its.temple.edu/googleapps

Zoom

Collaborate and meet with other students online through web conferencing. As a Temple student, you have access to premium Zoom features.

📧 zoom.temple.edu

TUmobile

Use your phone to browse your class schedule, grades, campus maps and much more.

📧 its.temple.edu/tumobile

Sites.temple.edu

Take advantage of predefined templates to create and host personal websites using the WordPress platform.

📧 sites.temple.edu

Poll Everywhere

Instructors will engage with you via Poll Everywhere, an easy-to-use classroom and polling application.

📧 its.temple.edu/poll-everywhere

DESKTOP AND MOBILE COMPUTING

Shopper's Guide

View recommended/required computer specifications and learn about educational discounts for computer equipment and software.

📧 its.temple.edu/shoppersguide

OWLtech Store

Shop for a computer and tech gear at the OWLtech store, Temple's official on-campus technology store. Located in Pearson Hall, OWLtech offers solutions from brands including Apple, Dell and Lenovo at education pricing. The OWLtech team is certified to repair Apple, Dell and Lenovo devices, and offers rental/loaner laptops and device trade-in options. To learn more, visit:

📧 shopowltech.com

Computer Recycling Center

(Powered by OWLtech)

Shop online for recycled/refurbished computers, monitors, printers, and many other electronic devices at below market price.

📧 crc.temple.edu

Laptop Share

Borrow a laptop for up to four hours from automated kiosks on Main Campus, Ambler Campus or Center City campus. Save your files to your Microsoft OneDrive storage for future use. Then return it to a kiosk that is most convenient to your location.

📧 its.temple.edu/laptopshare

Battery Share

Borrow a power bank for up to five hours to charge your laptop or mobile tech devices using an automated kiosk when studying at Charles Library, the TECH Center, Ambler Campus, or Center City campus.

📧 its.temple.edu/batterysare

Print on the Go

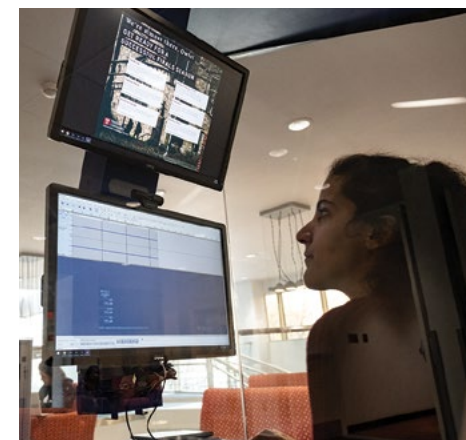
Use your print quota – submit and pick up requests at any *Print on the Go* station from your laptop or mobile device.

📧 its.temple.edu/printgo

Adobe Creative Cloud

Subscribe and download Adobe Creative Cloud (including Photoshop, InDesign, After Effects and Acrobat Pro) at no charge for coursework. As a student, you must resubscribe each semester to continue using this software.

📧 its.temple.edu/adobe



TEACHING AND LEARNING*

TECH Center

Temple's award-winning computer facility, located on Main Campus, provides students with a vibrant environment to study, socialize and collaborate while taking advantage of premier technology including:

Over 500

PC and Mac workstations

150

Software applications**

13

Breakout rooms with wireless projection (Kramer/Apple TV)

3

WhisperRoom booths suitable for recording podcasts, vocal narrations and other individual recording sessions

2

MediaScape collaboration tables

2

Gamrpods for remote classes, video/audio calls, gaming

Plus:

- Wireless loaner laptops
- Laptop Share kiosk
- Battery Share kiosk
- Wireless printing
- Color and BW laser printing
- Poster and inkjet printing
- 3D printing and scanning
- Specialty labs for video editing, music and graphic design
- Quiet study rooms
- Media studio for shooting video and recording audio
- Monitors to connect your laptop for dual screen computing
- Lounge chairs with ample power to connect your laptop
- Cell phone charging lockers
- Standup Desks
- Café

Learn more:

techcenter.temple.edu

Canvas

Access course content, assignments, announcements, grades, discussion boards and other integrated /external applications.

canvas.temple.edu

Other Computer Labs

In addition to the TECH Center, Temple offers school and college computer labs on Main Campus. There are also labs at other locations, such as the Health Sciences Center TECH Center and the Ambler Campus Technology Center. Most labs feature workstations with general and specialized software and Print on the Go print stations. For a list of computer labs, visit:

its.temple.edu/techlabs

OWLab

Remotely access many Windows specialized software programs needed for coursework from off campus.

its.temple.edu/owlab

Classroom Technology & Tools

Classroom instructional technology includes:

- Over 500 smart classrooms featuring computers, built-in multimedia and wireless access,
- Lecture capture programs for instructors to record and share class lectures online, and
- Wireless projection (Kramer/Apple TV) at expanding locations including Wachman Hall and the Science Education and Research Center (SERC).



INFRASTRUCTURE

Wireless on Campus

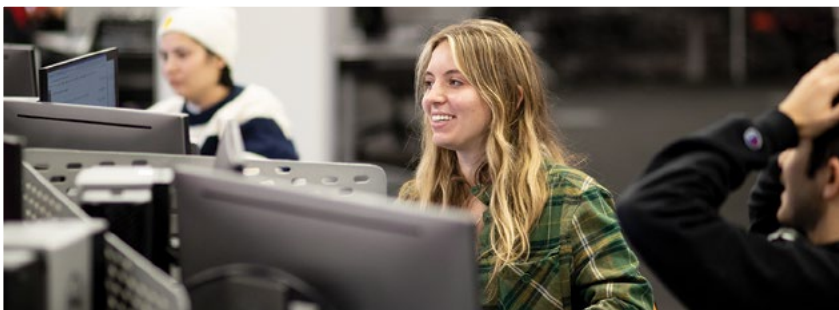
Access ubiquitous wireless internet in all university buildings, including residence halls, and most outdoor locations on campus.

its.temple.edu/connect

Xfinity on Campus

Included with campus housing, the Xfinity Stream app enables you to watch top networks, live sports, and thousands of Xfinity On Demand movies and shows. Non-residence hall students can access Xfinity on Campus in the TECH Center.

xfinityoncampus.com



** Figures are approximate and dependent on annual school and college software requests.

* Quantified data such as count of computers, count of breakout rooms, etc., was verified by ITS staff.



IDENTITY AND ACCESS

AccessNet Account

An AccessNet username and password enables you to log in to Temple technology systems and resources.

🔗 accounts.temple.edu

Multi-Factor Authentication

Protect your personal information when visiting Temple websites by enabling Multi-Factor Authentication and installing the Duo Mobile app on your phone.

🔗 its.temple.edu/MFA

OWLcard/Diamond Dollars

Set up OWLcard Mobile on your phone to make purchases on campus using your Diamond Dollars account and swipe into buildings, including your residence hall and campus recreation facilities.

🔗 finance.temple.edu/owlcard

Cherry and White Directory

Find contact information for students, faculty and staff and create email aliases to personalize your @temple.edu email address.

🔗 directory.temple.edu

IT PROFESSIONAL SERVICES

Information Technology Services Help Desk

The Help Desk provides a wide range of technology, application and university support. Help Desk staff is available every day throughout the year, except holidays. Details and hours of operation are available at:

🔗 its.temple.edu/techhelp

- Location: Bell Building (Room 106)
- Online: Submit requests for help or chat online at tuhelp.temple.edu
- Email: help@temple.edu
- Call: **215-204-8000**

Adaptive Technologies

Accessibility tools, available on over 1200 campus computers, provide adaptive technologies to students with disabilities.

🔗 its.temple.edu/computer-lab-accessibility-tools

LinkedIn Learning

Access instructional videos and training on business, creativity and technology topics taught by industry experts.

🔗 linkedinlearning.temple.edu

Tech Bits

Receive announcements about new Temple resources, technology tips and more through Tech Bits, an email sent to the university community.

🔗 its.temple.edu/tech-bits

