




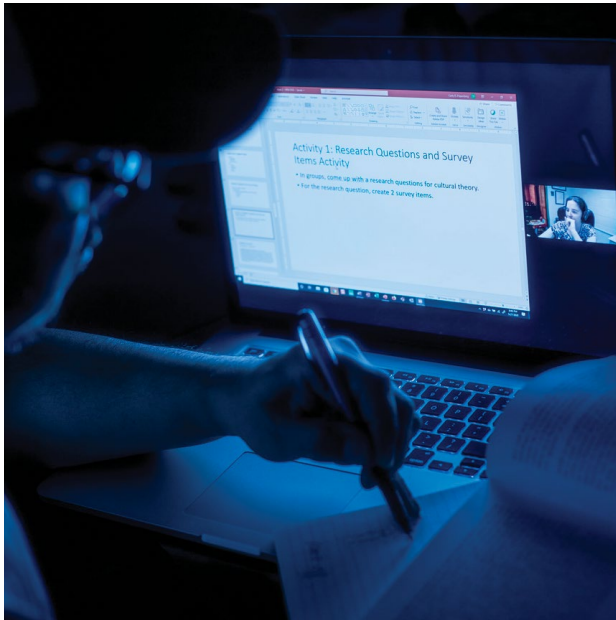
2021-2022

# TECHNOLOGY AT TEMPLE



 Temple  
University  
Information Technology Services

# TECH RESOURCES FOR ACADEMIC SUCCESS



## Canvas

Access course content, assignments, announcements, grades, discussion boards and other integrated / external applications.

[🔗 canvas.temple.edu](https://canvas.temple.edu)

## Zoom

Collaborate and meet with other students online through free web conferencing.

[🔗 zoom.temple.edu](https://zoom.temple.edu)

## LinkedIn Learning

Access instructional videos and training on business, creativity and technology topics taught by industry experts.

[🔗 linkedinlearning.temple.edu](https://linkedinlearning.temple.edu)

## TUportal

Access popular Temple resources and more, all in one place, by logging into the university's official intranet, TUportal, at [tuportal.temple.edu](https://tuportal.temple.edu). Inside, you'll find a hub for the tools, apps and communications you need to succeed, as well as convenient access to other important university systems directly on one site.

Use TUportal to access your class schedule and coursework, check your tuition balance, set up appointments with your advisor and much more.

You'll also find the **Next Steps** channel, which gives you personalized need-to-know updates when it's time for you to complete important tasks, such as when you are eligible to register for classes, accepting your financial aid, paying bills and selecting your meal plan.

## TUmail (E-mail)

Stay in touch via email, keep organized with calendars and tasks.

[🔗 its.temple.edu/email-account](https://its.temple.edu/email-account)

## Google Workspace (Google Apps)

Access the many online tools that Google has to offer (Drive, Docs, Sheets and Slides). Work online or offline, anytime, and on any device to collaborate, be creative, think critically, and work one-on-one or with the whole class.

[🔗 its.temple.edu/googleapps](https://its.temple.edu/googleapps)

## Adobe Creative Cloud

Each semester, students can subscribe and download Adobe Creative Cloud (including Photoshop, InDesign, After Effects, Acrobat Pro and more) at no charge for coursework.

[🔗 its.temple.edu/adobe](https://its.temple.edu/adobe)

## Microsoft 365

Download Microsoft 365 for free on up to five Macs/PCs, plus five mobile devices and tablets. Utilize various online tools, to meet and collaborate with your peers via Teams; maintain class notes with OneNote; store and share your files in OneDrive. You can also access the Microsoft 365 products online (Word, PowerPoint, Excel) to create, edit and collaborate on documents, organize tasks, and much more.

[🔗 its.temple.edu/office365](https://its.temple.edu/office365)

## TUmobile

Browse your class schedule, grades, campus maps and much more on your smartphone.

[🔗 its.temple.edu/tumobile](https://its.temple.edu/tumobile)

## Sites.temple.edu

Provides a simple solution for building and hosting personal websites using the Wordpress platform.

[🔗 sites.temple.edu](https://sites.temple.edu)

## Cherry and White Directory

Find contact information for students, faculty and staff and personalize your @temple.edu email address by creating an alias.

[🔗 directory.temple.edu](https://directory.temple.edu)

## Tech Bits

Receive announcements about new resources, technology tips and much more through Tech Bits, an email sent to the university community.

[🔗 its.temple.edu/tech-bits](https://its.temple.edu/tech-bits)

## OWLab

Remotely access many Windows specialized software programs needed for coursework from off campus.

[🔗 its.temple.edu/owlab](https://its.temple.edu/owlab)



## TECHNOLOGY ON CAMPUS \*

### TECH Center

The state-of-the-art TECH Center is located on Main Campus, Temple's award-winning computer facility, is a major hub providing students with a vibrant environment to study, socialize and collaborate while taking advantage of premier technology including:

**Over 600**

PC and Mac workstations

**150**

Software applications <sup>1</sup>

**13**

Break-out rooms <sup>2</sup>

**3**

WhisperRoom booths suitable for recording podcasts, vocal narrations and other individual recording sessions

**2**

MediaScape collaboration tables

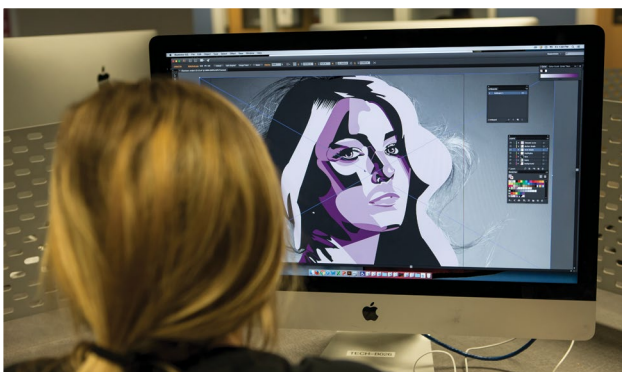
**Plus:**

- Wireless loaner laptops and iPads
- Wireless printing
- Poster printing
- 3D printing and scanning
- Specialty labs for video editing, music and graphic design
- Quiet study rooms
- Media studio for shooting video and recording audio
- Internet Lounge
- Cell phone charging lockers
- Café

Learn more:

[techcenter.temple.edu](https://techcenter.temple.edu)

<sup>1</sup> Figures are approximate and dependent on annual school and college software requests.  
<sup>2</sup> Due to COVID capacity restrictions, the current number of Break-out rooms available for reservation is 11.



### Other Computer Labs

In addition to the TECH Center, Temple offers school and college computer labs on Main Campus, as well as at Temple's other campuses, such as the Health Sciences Center (HSC) TECH Center. Most labs feature workstations with general and specialized software, and printing for lab workstations, laptops and other wireless devices. For a list of computer labs, visit:

[its.temple.edu/computerlabs](https://its.temple.edu/computerlabs)

### Battery Share

Borrow a power bank from one of our automated kiosks for up to five hours to charge your laptop or mobile tech devices when studying at the library or Center City campus.

[its.temple.edu/batteryshare](https://its.temple.edu/batteryshare)

### Laptop Share

Borrow a laptop for up to four hours from one of our automated kiosks, located around Main Campus. Take it to class, study with it in the library or use it wherever you want. Then return it to the kiosk most convenient to your location.

[its.temple.edu/laptopshare](https://its.temple.edu/laptopshare)

### Print on the Go

Use your print quota—submit and pick up requests at any Print on the Go station from your laptop or mobile device.

[its.temple.edu/printgo](https://its.temple.edu/printgo)

### Adaptive Technologies

Accessibility tools, available on over 1200 campus computers, providing adaptive technologies to students with disabilities.

<https://its.temple.edu/computer-lab-accessibility-tools>

### Classroom Technology & Tools

- Over 500 smart classrooms feature computers, built-in multimedia, internet and wireless access.
- Instructors can record and share class lectures online using lecture capture programs.
- Wireless projection (Kramer/Apple TV) is available in Wachman Hall, the Science Education and Research Center (SERC) and the Tuttleman Learning Center, as well as other expanding locations.

\* Quantified data such as count of computers, count of breakout rooms, etc., was verified by ITS staff.

## TECHNICAL SUPPORT

### Help Desk

The Help Desk provides a wide range of technology, application and university support. Extensive hours are available throughout the year. Details are available at: [📄 its.temple.edu/techsupport](https://its.temple.edu/techsupport)

- The Help Desk: Located in the TECH Center (Room 106) *(Walk-In Services are Suspended Until July 2021)*
- Online: Submit requests for help or chat online at [tuhelp.temple.edu](https://tuhelp.temple.edu)
- Email: [help@temple.edu](mailto:help@temple.edu)
- Call: 215-204-8000

## GET CONNECTED

### Wireless Internet

Access wireless internet in key university locations including residence halls.

📄 [its.temple.edu/connect](https://its.temple.edu/connect)

### Duo/Two Step Verification

Protect your personal information and implement an extra level of security when visiting selected websites by enabling Two Step Verification and downloading the Duo Mobile app onto your smartphone.

📄 [its.temple.edu/twostep](https://its.temple.edu/twostep)

### OWLcard/Diamond Dollars

Add funds to your physical Temple OWLcard, or OWLcard Mobile, to make purchases on campus. With OWLcard Mobile you can make purchases on campus, swipe into your residence hall, and pay for residence hall laundry all via your phone.

📄 [finance.temple.edu/owlcard](https://finance.temple.edu/owlcard)

## TECHNOLOGY SHOPPING

### Shopper's Guide

View recommended/required computer specifications and take advantage of education discounts on computer equipment and software.

📄 [its.temple.edu/shoppersguide](https://its.temple.edu/shoppersguide)

### OWLtech Store

Shop for a computer and tech gear at the OWLtech store. Conveniently located on Main Campus in Pearson Hall.

📄 [shopowltech.com](https://shopowltech.com)

### Computer Recycling Center

Buy recycled/refurbished surplus university computers and other electronic devices below market price.

📄 [crc.temple.edu](https://crc.temple.edu)

