Banner Advancement

To submit bio/demo updates to Gift Accounting and Administration (IA-GAA): GAARecs@temple.edu

To submit information related to donor pledges and gifts to IA-GAA: GAAGift@temple.edu

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To submit prospect updates or ask a question about prospect tracking in Banner Advancement, please contact the Prospect Management staff member assigned to support your School/Division. If you are unsure who to contact, please email Joan Steiner (jsteiner@temple.edu).

For an Ad Hoc report request – meaning a standard Cognos report does not meet your informational needs, please visit the following link.

For all other requests, questions, or problems related to:

- ☐ TUportal
- ☐ Banner Advancement security privileges
- ☐ Cognos report access and execution
- ☐ New standard Cognos report requests
- ☐ Event Management processing

Please submit a help ticket via TUhelp: https://tuhelp.temple.edu.